

EAST HERTS COUNCIL

ENVIRONMENT SCRUTINY COMMITTEE – 9 SEPTEMBER 2014

REPORT BY THE CHIEF EXECUTIVE AND DIRECTOR OF CUSTOMER AND COMMUNITY SERVICES

ENVIRONMENT SCRUTINY HEALTHCHECK – APRIL 2014 TO JULY 2014

WARD (S) AFFECTED: All

Purpose/Summary of Report:

To set out a report on the performance of the key indicators that relate to Environment Scrutiny for the period April 2014 to July 2014.

RECOMMENDATION FOR ENVIRONMENT SCRUTINY:

That:

(A) The reported performance for the period April 2014 to July 2014 be noted; and

(B) The Executive be advised of any further recommendations.

1.0 Background

1.1 This is a performance report relevant to Environment Scrutiny's terms of reference covering the period April 2014 to July 2014.

1.2 The report contains a breakdown of the following information by each Corporate Priority:

- An overview of performance, in particular where there have been issues and remedial actions taken during the period. Should members want more detailed information on a specific month, they should refer to that month's Executive Corporate Healthcheck report available on the council website.
- The indicators where data is collected monthly, with performance for July 2014 presented in detail (the most up to date available)

with previous months summarised in a trend chart.

- The indicators where data is collected quarterly, with performance for Quarter 1 presented in detail (the most up to date available) with previous quarters summarised in a trend chart.




1.4 All councillors have access to Covalent (the council’s performance management system), should they wish to interrogate the full range of performance indicators. The Performance Team are able to provide support and training on using the Covalent system if required.



1.5 **Essential Reference Paper ‘B’** Shows the dashboard performance indicator summary analysis.

Essential Reference Paper ‘C’ Shows the full set of performance indicators that are reported on a monthly basis to this committee. Essential Reference Paper C has been sorted by status e.g. all performance indicators that are ‘red’ are listed first etc.

Essential Reference Paper ‘D’ Provides guidance notes and definitions for the performance indicators relating to Environment Scrutiny Committee.

The codes used in relation to performance indicator monitoring are as follows:

Status	
	This PI is 6% or more off target.
	This PI is 1-5% off target.
	This PI is on target.

Short Term Trends	
	The value of this PI has changed in the short term.
	The value of this PI has not changed in the short term.

2.0 Report – Indicators grouped by Corporate Priority

Place

Performance analysis

2.1 **EHPI 157a – Processing of planning applications: ‘Major’ applications.** Performance was ‘Red’ for July 2014. One application was received in this period which was not determined in the required timescale. This was delayed as a result of the requirement for further information to be provided with regard to impact of development on

ecological issues.

2.2 EHPI 2.1d – Planning Enforcement: Initial site inspections.

Performance was 'Red' for July 2014. Slight downturn in inspection target due to staff annual leave in this period (50%). 21 out of 30 site inspections completed.

2.3 EHPI 2.4 – Fly-tips: Removal. Performance was 'Green' for July 2014. However scrutiny are advised that the service has identified an error in the data submitted from April 2014 to July 2014, due to the new computer system that was introduced at the start of the financial year. The table below details the updated performance data following the correction:

Corporate Healthcheck Report	Previously reported	Performance data following adjustment
April	2.52 days	1.82 days
May	1.83 days	1.98 days
June	2.16 days	1.76 days
July	2.54 days	1.50 days

2.4 EHPI 2.1e – Planning Enforcement: Service of formal Notices.

There were no notices served in July 2014 and therefore no performance analysis is available.

2.5 EHPI 191 – Residual household waste per household and EHPI 192 – Percentage of household waste sent for reuse, recycling and composting.

Performance data for July is not available at the time of writing this report. A verbal update will be provided by the Chief Executive and Director of Customer and Community Services.

2.6 The following indicators were 'Green', meaning that the targets were either met or exceeded for July/Quarter 1 for 2014. They were:

- EHPI 2.2(45) – Number of collections missed per 100,000 collections of household waste.
- EHPI 2.5 – Total waste collected by the district (kg per household).
- EHPI 2.6 – Percentage of residual waste (refuse) sent for disposal.
- EHPI 2.23 – Planning decisions delegated to officers
- EHPI 157b – Processing of planning applications: 'Minor'

- applications.
- EHPI 157c – Processing of planning applications: Other applications.

2.7 While meeting the targets for July 2014 the following indicators showed a declining trend when performance was compared to the previous month:

- EHPI 2.2(45) – Number of collections missed per 100,000 collections of household waste.
- EHPI 2.4 – Fly-tips: Removal.
- EHPI 157c – Processing of planning applications: Other applications.

Please refer to **Essential Reference Paper 'C'** for full details.

Prosperity

Performance analysis

2.8 The following indicators were 'Green', meaning that the targets were either met or exceeded for July 2014. They were:

- EHPI 6.8 – Turnaround of pre NTO PCN challenges
- EHPI 6.9 – Turnaround of NTO Representations

Please refer to **Essential Reference Paper 'C'** for full details.

3.0 **Implications/Consultation**

3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper 'A'**.

Background Papers:

- 2013/14 Estimates and Future Targets Report – Executive 4 March 2014.

Contact member:

Councillor Malcolm Alexander – Executive Member for Community Safety and Environment.

Councillor Paul Phillips – Executive Member for Economic Development.

Contact Officer:

Ceri Pettit – Corporate Planning and Performance Manager
Contact Tel Ext No 2240
ceri.pettit@eastherts.gov.uk

Report Author:

Karl Chui – Performance Monitoring Officer
Contact Tel Ext No 2243
karl.chui@eastherts.gov.uk